

Appendix A

M Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 11)

We are committed to upholding the four licensing objectives through the following measures:

1. Training all staff on licensing responsibilities and ensuring awareness of the law related to the sale of food and refreshments.
2. Regularly reviewing our policies and ensuring strict compliance with health, safety, and hygiene standards.
3. Cooperating fully with the local authority and law enforcement agencies to address any concerns promptly.
4. Employing trained security staff to oversee operations during late-night hours to ensure a safe and controlled environment for customers and the community.

b) The prevention of crime and disorder

To prevent crime and disorder, we will:

1. Installed and maintained CCTV cameras both inside and outside the premises, recording 24/7 to monitor activities and deter any criminal behaviour.
2. Employ security staff during extended hours to manage customer flow and ensure no disorderly behaviour occurs.
3. Enforce a zero-tolerance policy toward anti-social behaviour, with staff trained to handle incidents effectively and call the police if necessary.
4. Avoid serving customers displaying signs of intoxication to reduce the risk of altercations or disturbances.

c) Public safety

To ensure public safety, we will:

1. Conduct regular risk assessments to identify and mitigate potential hazards within the premises.
2. Maintain clear fire exits and ensure all safety equipment, such as fire extinguishers, is readily available and regularly tested.
3. Provide appropriate lighting outside the premises to ensure customers can safely enter and exit, particularly during late-night hours.
4. Train staff in first aid to respond effectively in case of emergencies.

d) The prevention of public nuisance

To prevent public nuisance, we will:

1. Monitor and manage noise levels, ensuring customers leaving late at night do so quietly.
2. Install signage asking customers to respect local residents by minimizing noise.
3. Regularly clean the area outside the premises to ensure no litter or debris causes inconvenience to the community.
4. Coordinate with local residents and respond to any concerns promptly to maintain good relationships with neighbours.

e) The protection of children from harm

We take the protection of children very seriously and will implement the following measures:

1. Enforce a strict policy prohibiting unaccompanied children on the premises during late-night hours.
2. Ensure all staff are trained to identify signs of vulnerability or harm and know how to report concerns to the relevant authorities.
3. Display clear signage reminding customers of our child protection policies and legal requirements regarding children.
4. Maintain a robust procedure for refusing service to minors in compliance with licensing laws and monitor access to age-restricted products or services.